



Steve Brickman

California

1-925-899-3132

steve@thebrickmans.com

www.linkedin.com/in/steve-brickman/

Core Competencies

- People leader
- Team scaling
- Technology scaling
- Sales Support
- Partnerships
- SaaS
- APIs
- Compliance
- Architecture
- Security
- Tenancy
- HA/DR
- Performance, scale, and Resilience
- Microservices
- Cloud
- Web
- Mobile
- Due Diligence
- Integrations
- In place technology migrations
- Database/Warehouse/Data Lakes
- Analytics

Education

- San Jose State University
 - BS Industrial and Systems Engineering

TECHNOLOGY LEADER

SaaS, Web, Mobile, Platform, Product, cloud architecture and services, DevOps, SRE, Transformation, Migration, Integration, Implementation, Assessment, Consulting

Steve is a seasoned technology leader with a strong track record of building high-performing teams and scalable systems that deliver secure, high-quality software solutions—quickly and effectively. Over the past decade, he has consistently delivered results in healthcare, supporting 30x customer growth through innovative technology solutions.

With over 20 years of experience in product development and services—and executive leadership roles including CTO and VP of Engineering—Steve brings deep expertise across the software lifecycle. He has led cross-functional teams spanning engineering, QA, DevOps, platform engineering, SRE, implementations, technical writing, product, and customer experience, from small teams to teams over 200 individuals. His leadership style fosters a culture of ownership, action, empowerment, collaboration, transparency, and innovation—where people feel safe to share ideas and challenge the status quo.

Steve has led initiatives in early-stage startups and large enterprises alike, specializing in business and technology transformation. From bootstrapping and accelerating stalled startups to scaling growth-stage companies and navigating complex M&A integrations, he brings a pragmatic, hands-on approach that blends risk management with technical architecture expertise to drive measurable business outcomes.

As a technology leader, Steve excels at translating complex technical concepts into clear, actionable business language. He collaborates closely with internal and external stakeholders, customers, and partners to align diverse environments and deliver lasting business value.

SELECT LEADERSHIP CONTRIBUTIONS

- Revitalized a struggling startup by re-platforming and re-architecting live production systems, enabling successful customer updates and new releases for the first time in years—achieved within six months of joining.
- Scaled a pharmacy platform from under 1 million to over 30 million patients and pharmacists, driving exponential user and system growth.
- Led multiple successful M&A initiatives across various stages—from due diligence to post-merger integration—at several companies.
- Reduced cloud infrastructure costs by 30% in just three months by implementing strategic data management practices and eliminating inefficient usage patterns.
- Established HIPAA and SOC 2 compliance programs, with working knowledge of HITECH and PCI requirements to ensure regulatory alignment and operational trust.
- Served as (chief) architect in several roles, leading design and delivery of analytics and healthcare technology solutions, creating social media analytics and sentiment monitoring, and CRM applications.
- Designed and implemented scalable APIs, enabling secure and seamless integration with partners and customers across complex environments.

Steve most recently served as CTO of mscripts, a role that continued through its acquisition by Cardinal Health and subsequent spin-off into a new company, Outcomes Operating Systems, under TDS, with various business titles. In this position, Steve was responsible for all customer-facing pharmacy applications supporting major retail pharmacy chains and healthcare systems. He led cross-functional teams across engineering, infrastructure operations, site reliability engineering (SRE), implementations, professional services, customer success, and data. Steve played a key role in successfully integrating his business unit into the broader, private equity-led Outcomes Operating Systems organization.